

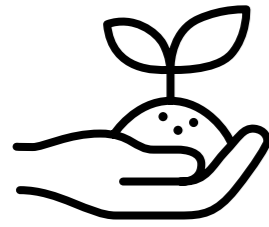
# Our Green Promise

## Working to Deliver a More Sustainable Future

“At ILG we put care for the environment front and centre. Like many of our customers and our customers’ customers, we share a deep concern for our planet’s wellbeing. We’re determined to do our bit to secure a more sustainable future for us all.”

**Tom Ashley, ILG Managing Director**





## Our Path to Net-Zero

As one of the UK's leading global delivery and outsourced fulfilment partners, ILG is in the frontline of the growth in e-commerce, both in the UK and other European countries.

Every year we fulfil more orders, open new facilities, use more packaging and send out more deliveries. This in turn drives up the amount of energy we consume and volume of waste we create. In 2020, we set out a commitment to minimise the environmental impact of these activities. Since then we have reduced our carbon footprint by 56% relative to our business growth.

But we want to do much more. Today, our goal is for all ILG UK operations to be carbon-neutral by 2030. Our ambitious 'Zero-By-30' target covers all of our Scope 3 UK operations, including energy, packaging, commuting, business travel, water, waste and materials. We are determined to achieve Zero-By-30 by shrinking our emissions and offsetting as necessary.

## Zero-By-30

**ILG UK will be a Net-Zero Business by 2030\***



\*Scope 3 operational



## What Are We Doing?

We are already working hard to cut energy use in our warehouses, deliver more sustainably, minimise packaging waste, use resources more efficiently and cut emissions wherever possible.



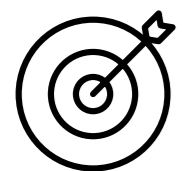
### ISO 14001

ILG gained ISO 14001 accreditation in 2023. This provides us with a globally-recognised Environmental Management System (EMS) to scrutinise our performance and keep our sustainability goals on track.



### Green Strategy

Sustainability is one of ILG's four key strategic pillars and firmly embedded in our plans for future growth. Our green strategy is guided and monitored by an independent environmental consultancy.



### ILGreen

Our company-wide ILGreen communications programme builds awareness of environmental issues among ILG staff and encourages participation in green promotions, events and competitions.



### EcoVadis Bronze

ILG achieved the EcoVadis Bronze Award in 2024, a testament to our commitment to sustainable business practices. By achieving this recognition, ILG joins other companies dedicated to making a positive impact on the planet and society.



## Our Eco Successes

### No Landfill Waste

We reduce waste wherever possible and none is sent to landfill. 100% of our waste is either recycled or treated at energy-for-waste facilities, to produce enough electricity to power 60,000 homes.

### Sustainable Facilities

Our latest UK warehouses are BREEAM 'Excellent' rated, with roof-mounted solar panels, extensive skylights, energy-saving LED lighting and fuel-efficient heating.

### Green Energy

In 2021, we changed all our energy contracts to Green Electricity and Green Gas tariffs across all our UK warehouses and offices.

### Eco-Friendly Packaging

All our packaging is made from recycled paper and cardboard. We avoid oil-based void-fill materials wherever possible and bail tonnes of cardboard for recycling each week.

### Green Champions

Our volunteer team of Green Champions promote sustainability best-practice to employees across all our sites. Small changes in behaviour multiplied thousands of times can make a big difference.



# Our Objectives

ILG's Environmental Policy sets out our environmental goals which are regularly reviewed, maintained and communicated. To achieve our longer-term Zero-By-30 objective we are setting a wide range of targets to:

- ▶ Minimise our greenhouse gas emissions
- ▶ Reduce our energy requirements, as well as improve energy and water efficiency
- ▶ Lessen the impact of our transport by managing business travel and choosing alternative transport options where feasible
- ▶ Manage our waste, by minimising, storing, recycling and disposing of waste and packaging in a responsible manner
- ▶ Use recycled and recyclable packaging, appropriate to each product
- ▶ Investigate the use of materials, products and components with lower environmental impact
- ▶ Investigate green procurement options and encourage our suppliers to support our objectives
- ▶ Work with our customers to understand their own environmental impacts (particularly packaging and waste) and help them to make improvements where possible

## Towards a Cleaner Future

We want to keep challenging our partners and ourselves to do more and go further to create a cleaner, more sustainable future. Look out for updates on ILG's environmental journey at [www.international-logistics-group.com/about-us/sustainability/](http://www.international-logistics-group.com/about-us/sustainability/)



# About ILG

Founded in 1990, ILG has grown to become a market leader in outsourced order fulfilment and delivery. With the latest technology, state-of-the-art facilities and expert, highly trained staff, we specialise in retail and e-commerce fulfilment services. **We employ over 530 people across 13 warehouses in the UK and EU** and serve around 350 customers worldwide, from young, fast-growth boutique e-commerce businesses to high-profile brands such as Charlotte Tilbury, Dock & Bay, Trinny, Self-Portrait, MORI and Bordelle. As part of Yusen Logistics, we offer global air, road and sea freight services. **Our mission is to make our customers more successful.**

“ILG is a company shot through with passion and professionalism at every level. They truly stand out in their industry and understand the importance of building a rewarding and sustainable business partnership.”

Head of Operations, Charlotte Tilbury



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